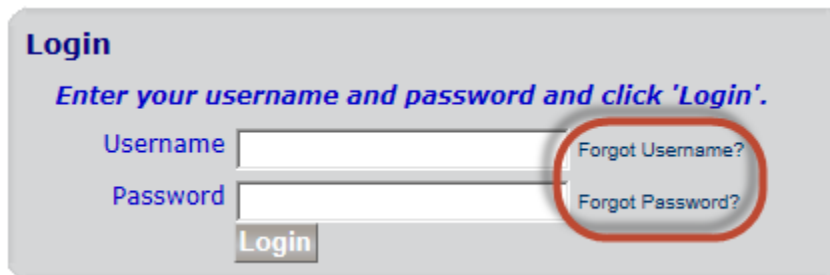# New Feature in EASi 2.0 – August 16, 2016

Self Service Help with Usernames and Passwords

What you need to know:

- For EASi 2.0, there is new functionality that enables producers to recover usernames and passwords without having to make a phone call.
- Upon initial login after the August 16th deployment, you will be prompted to enter your email address for username and password recovery. You will also be prompted to create security questions.
- If you forget your username or password in the future, you can use the "Forgot Username" and "Forgot Password" links to recover these yourself.
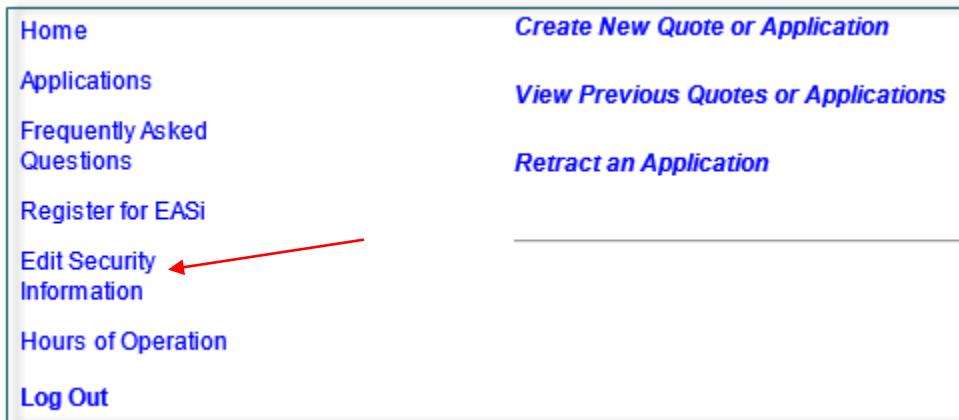

- There is a new tool in EASi 2.0 that allows you to manage your own account.

- Password requirements remain the same; password must include at least 3 of the 4 categories: upper case letters, lower case letters, numbers, and special characters.
- Agency passwords should still be maintained and reset by the agency manager. The agency manager's email address should be the address used for recovery.