

September 6, 1996

TAIPA Bulletin No. 41

Unearned Commission Complaints

TO: ALL MEMBER COMPANIES

We are requesting that all unearned commission complaints be mailed to TAIPA only once a month, in a single mailing. This new procedure is necessary due to changes in processing unearned commission complaints. We are attempting to balance the number of complaints against producers from companies using a producer accounting system and those that do not have such a formal system.

The total number of complaints from any single company against one producer is to be combined in our office to reflect only one complaint. The amount of unearned commission owed will be totaled, and a point value assessed based on that total.

This procedure is to take effect OCTOBER 1, 1996. We appreciate your cooperation in this matter.

Sincerely,

Michelle Ascerno
Producer Certification Unit

MLA:mla