

### TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION

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### TAIPA Bulletin No. 126

**To: Member Companies** 

## 2004 TAIPA Company Seminar Registration Form

Attached please find the registration form and preliminary agenda items for the company seminar to be held November 19, 2004.

The seminar will provide indepth information on TAIPA administration and the possible impact of Senate Bill 14. Quota, assignment and assessment procedures will be discussed. The new TAIPA Manual and Plan of Operation will be introduced. The functions of the Customer Service unit, including the processing of both company and producer complaints, will be addressed. An explanation of both the electronic binding procedures available for immediate binding and the safeguards in place to protect against fraud will be discussed. Future enhancements planned over the next several years for the Electronic Application Submission Interface(EASi), will be reviewed.

For further information, please contact the undersigned at (512) 531-7252 or email to <a href="mailto:margaret.alsobrook@taipa.org">margaret.alsobrook@taipa.org</a>.

We look forward to meeting you on November 19, 2004.

Sincerely,

Margaret Alsobrook Operations Manager

# 2004 COMPANY SEMINAR-PRELIMINARY AGENDA

8.30 – 9.00	Registration
9.00 – 9.15	Welcome JON SMANZ, TAIPA Governing Committee Chair
9.15 – 9.30	TAIPA Operations and Objectives BOBBY WHITE, Association Manager
9.30 – 9.45	TAIPA Administration DIANNA BROOKS, Assistant to the Association Manager
9.45 – 10.00	Producers Perspective PETE HAMEL, Producer Governing Committee Member
10.00 – 10.30	Senate Bill 14 Impact RICHARD GEIGER, Thompson, Coe, Cousins & Irons, TAIPA Counsel
10.30 – 10.45	Break
10.45 – 11.30	Quotas, New Plan of Operation and Manual, Future Enhancements. MARGARET ALSOBROOK, Operations Manager
11.30 – 12.15	Customer Service, Complaints, ESP and EASi MARILYN KINSEY, Plan Services/Human Resource Manager.
12.15 – 1.15	Lunch
1.15 – 2.00	TAIPA Issues. Questions and Answers.  MODERATOR – Bobby White  PANEL – Margaret Alsobrook, Marilyn Kinsey, Dianna Brooks and Richard Geiger

# November 19, 2004 @ Omni Southpark Hotel, Austin TX 2004 TAIPA COMPANY SEMINAR

	Registration Form
NAME:	
TITLE:	TEAMWORK
COMPANY:	*
MAILING ADDRESS:	DDRESS:
CITY/STATE/ZIP:	E/ZIP:
PHONE:	FAX:
E-MAIL:	
	I will attend the Company Seminar on November 19, 2004 @ 9:00 AM. The registration fee is \$50.00 per person.
	Number of persons attending: Total Amount: \$
	Name, Title: Name, Title: Name, Title:
<b>-</b>	I will attend the Governing Committee meeting and luncheon on November 18, 2004 @ 9:00 AM:
	Name, Title: Name, Title: Name, Title: Name, Title:
	Both the Governing Committee meeting and the Company Seminar will be held at the Omni Southpark Hotel (IH-35 @ E. Ben White Blvd.) in Austin. For hotel accommodations at the Omni Southpark Hotel please contact Dianna Brooks at (512) 531-7251 for a special group rate.

Make checks payable to TAIPA. Mail your registration form and fee to:

**ATTN: COMPANY SEMINAR Texas Automobile Insurance Plan Association** 

PO Box 149144

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