

August 28, 1997

TAIPA Bulletin No. 61

To: Member Companies

### Mandatory Take-Outs

In an effort to enhance the mandatory take-out acceptance level, TAIPA is requesting assistance from member companies. If your company receives a new assignment for which you have offered mandatory take-out, please report this information to the Association office. These reassigned applications are identified on the assignment notice as "matched" with the prior assignment number indicated.

When reporting this information to the Association a Producer Performance Complaint Form may be utilized with the following information included:

1. Please indicate both the assignment number and policy number;
2. Attach a copy of the mandatory take-out offer;
3. Attach a copy of the prior declarations page or other form indicating the applicable policy coverages;
4. If possible attach a copy of the new assignment application.

On receipt of the information TAIPA will forward the Complaint Form with all attachments to the Consumer Protection Division at the Texas Department of Insurance (TDI). The TDI will thoroughly research the reason why the voluntary policy was not accepted by the insured.

If you have any questions, please contact the undersigned at above telephone number or by internet e-mail [Datamda@TAIPA.org](mailto:Datamda@TAIPA.org).

Sincerely,

Margaret Alsobrook  
Operations Manager

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