

MARGARET ALSOBROOK OPERATIONS MANAGER

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TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION

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To: Member Companies

**TAIPA Bulletin No. 56** 

## **TAKE-OUTS**

Recently the Consumer Protection Division of the Texas Department of Insurance (TDI) and the Texas Automobile Insurance Plan Association (TAIPA) have conducted limited surveys to determine the reason for the low acceptance rate of mandatory takeout offers.

These surveys of the insureds indicate that there is confusion when an insured receives both a three (3) year non-renewal notice and the take-out offer.

By consensus, the TAIPA Governing Committee is requesting that insurers mail only the mandatory take-out letter to the insured, since wording in that letter contains the necessary end of assignment language.

If you have any questions, please contact the undersigned.

Sincerely,

Margaret Alsobrook

Margaret Alsobrook Operations Manager

MDA:dr