

June 10, 2020

Bulletin 241

To: TAIPA Member Companies

**2020 COVID-19 TAIPA RELIEF PROGRAM
FOR TAIPA PRIVATE PASSENGER AUTO POLICIES IN EFFECT DURING
APRIL AND MAY 2020**

The Texas Department of Insurance (TDI) has approved the 2020 Covid-19 TAIPA Relief Program on June 1, 2020.

The Governing Committee of the Texas Automobile Insurance Plan Association met on April 27, 2020 and approved the 2020 COVID-19 TAIPA RELIEF PROGRAM. This Program is being implemented in response to the Covid-19 pandemic and the shelter-in-place orders affecting Texas drivers who obtain their private passenger auto insurance through TAIPA.

Under the Program:

1. Carriers writing TAIPA policies are required to give a 15% credit to the policyholder of the premium amount for coverage provided during April and May 2020 on a TAIPA private passenger auto policy.
2. In the event the policy is fully paid-up, the carrier will refund the amount to the policyholder or premium finance company, as applicable.
3. The refunds or credits do not affect commissions paid or due to TAIPA producers.
4. The carriers will provide the credit or refund as soon as administratively possible, but no later than August 1, 2020.

Companies that write TAIPA policies will need to:

1. **Issue this refund/credit by August 1, 2020.**
2. **Send a letter of explanation to the insured with a copy to the applicable producer including the amount of the refund or credit.**

If you have any questions regarding this program, please contact TAIPA Customer Service toll-free at 866-321-9154 or by email at customer.service@taipa.org.

Sincerely,

Stacy Dutton
Association Manager