

ANNUAL MEETING AGENDA

Texas Automobile Insurance Plan Association
March 26, 2021 - 8:45 AM
Zoom Meeting Call Only

Given the continuing concerns related to the COVID-19 virus, TAIPA will be making both the Annual Meeting and the Regular TAIPA Governing Committee Meeting on March 26, 2021 a Zoom Meeting Only.

Join Zoom Meeting

<https://us02web.zoom.us/j/2030992102>

Meeting ID: 203 099 2102

One tap mobile

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1. Call to Order
2. Reading of the Anti-Trust Statement
3. Determination of Quorum
4. Governing Committee Member Positions: Trade Association and Non-Affiliated Insurers
5. Governing Committee Member Positions: Election of Four At-Large Insurers
6. Adjournment

**TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION (TAIPA)
CHAIR'S REPORT MARCH 26, 2021 TAIPA ANNUAL MEETING**

I'm Corise Morrison with USAA, and I am an At-Large Member. I had the privilege to serve as the Chair of the TAIPA Governing Committee in 2020.

In 2020, the TAIPA Governing Committee like most organizations, had to determine how to operate and best to serve our insureds, member companies, producers, as well as TAIPA employees. The Governing Committee determined that TAIPA should come up with a plan to assist TAIPA insureds in response to the Texas Governor's Stay Home Orders. The Governing Committee created a COVID 19 2020 TAIPA Relief Program which required companies that write private passenger policies through TAIPA to give TAIPA insureds a 15% credit or refund for any policies in effect in April and May of 2020. This program was successfully implemented as a direct result of the TAIPA Governing Committee, the COVID 19 2020 TAIPA Relief Subcommittee, TAIPA staff, TAIPA Counsel and TDI all working together to develop the program, get it approved and implemented.

I'd like to offer thanks to all of the other members of the Governing Committee, Becky Jackson, Stephen Hylka, Anh Vo, and David Weber who all served as officers over the past year, as well as Bill Brooks, Mike Schalk, Ryan Shapiro, Matthew Snyder, Carmelita Hogan, Mary Carol Awalt, Laura Hausman, Leslie Hurley, Pete Hamel, Adam Payton, Ramon Montalvo, and David Nardecchia.

I want to recognize and thank the TAIPA staff, Stacy Dutton, Mimi Leece, Mishayla Twyman and Ruth Wise for continuing to rebuild the TAIPA team in 2020 and implementing a plan to work from home during the COVID pandemic and still meet the needs of the insureds, producers, and insurance companies that rely on TAIPA services.

I would like to thank you all for your support and direction. And, thanks to TAIPA's legal counsel, Mike Jones for his contributions.

It has been a pleasure serving as chair this past year.

TAIPA

TEXAS AUTOMOBILE INSURANCE PLAN ASSOCIATION

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ASSOCIATION MANAGER'S REPORT

Texas Automobile Insurance Plan Association (TAIPA) Annual Meeting – March 26, 2021

The following are the number of applications TAIPA assigned in 2020, 2019, 2018, and 2017:

2020	1629	(1365 private passenger apps and 264 commercial)
2019	2606	
2018	3,338	
2017	3,508	

The number of applications assigned in 2020 was 977 less than assigned in 2019, a 37.49% decrease.

The TAIPA budget for 2021 is \$912,400 which is \$66,900 more than the budget of \$845,500. This is a 7.91% increase.

The TAIPA assessment to the insurance companies for 2021 is \$850,000 which is \$90,000 more than our 2020 assessment of \$760,000. This is an 11.84% increase.

A rate change to TAIPA rates for commercial rates were approved in 2020 to be effective March 1, 2021.

The commissioner ordered that TAIPA revise its rates to be charged for commercial automobile insurance policies by coverage, territory, and vehicle type by:

- Plus 5.0 percent for bodily injury liability,
- Plus 5.0 percent for property damage liability,
- Plus 0.0 percent for personal injury protection,
- Plus 0.0 percent for uninsured/underinsured motorist bodily injury liability
- Plus 0.0 percent for uninsured/underinsured motorist property damage liability

TAIPA implemented a COVID 19 2020 Relief program which required forming an additional subcommittee and holding an additional meeting of the Governing Committee.

TAIPA operated with 4 full time employees in 2020 with 2 of the employees being new to TAIPA. The fact that the employees were new required the Manager of Operations/Financial Management to spend a considerable amount of her time training new employees while she was still trying to transition from her previous position as a Customer Service and Administrative Support Level II position. TAIPA employees started working entirely from home just ahead of the Governor's mandate. This required even more of the Manager of Operations/Financial Management time for training, finding new ways to train in addition to having to take on some of the customer service correspondence. I would like to thank Mishayla Twyman and Ruth Wise for figuring out new ways to work in 2020. I would be remiss if I did not thank Mimi Leece for all of her efforts to train staff, ensure that they had what they needed to perform the customer service duties and staying with me through another very difficult year.

I would again like to thank you all for the support and encouragement that I received from the TAIPA Governing Committee, the TAIPA officers, and the TAIPA sub-committees as well as TAIPA counsel this year. I especially want to thank Corise Morrison for her guidance, care and concern for the TAIPA employees. Obviously, each company and employee struggled through a lot of new territory related to how to operate with COVID in 2020, but I always felt that Corise kept an eye out for TAIPA in 2020. I also want to thank Mike Jones, TAIPA's attorney and TDI for assisting us with pushing through the COVID 19 2020 Relief program and TAIPA's commercial rates in a very challenging year.

Through the combined efforts of all of the TAIPA staff, TAIPA continued to provide excellent service to TAIPA applicants, producers, vendors, regulators and members of the TAIPA Governing Committee in 2020.